

CALLING FEATURE

USER & REFERENCE GUIDE

Selective
Call
Accept &
Reject

Simultane-
ous &
Distinctive
Ring

Anony-
mous
Call
Reject

3-Way
Calling

Call
Forwarding

Selective
Call
Forward

Auto
Callback

Auto
Recall

Call
Trace

 **ATC**
Communications

Caller
ID

Call
Waiting

 **ATC**
Communications

USER & REFERENCE GUIDE



Do you have trouble programming your DVD or VCR? We know there are some techno-wizards who can do it, but sometimes the rest of us need a little help with technical things and that's why we created this guide.

As amazing as technology is (and ATC stays on the cutting edge when it comes to telecommunications technology) we realize there are times when a few simple instructions can go a long way to making technology our servant rather than our master. The next few pages are written to help you quickly and easily learn to use the calling features to simplify and enhance your life.

Now let's get down to showing you how to make your phone work harder for you!



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Before You Begin

Wait a minute! Before you jump in and begin punching numbers or spinning a dial to program your phone, we use a few words or phrases in this booklet that you need to know. (Trust us on this; it will be easier if you know these terms.)



- 1. Dial.** First off, there are two types of phones—those with buttons (a touchtone phone) and those with a small wheel (a rotary dial phone). Throughout this booklet, we'll use the term "dial" when we want you to press a button on a touchtone phone or spin the wheel on a rotary dial phone.
- 2. Key pad.** If you have a touchtone phone, that's the pad containing the 12 small buttons you push to dial a phone number or enter a command.
- 3. Receiver.** The part of the phone that you listen with.

4. **Transmitter.** The part of the phone that you speak into.
5. **Base.** That's the part of the phone where you place the handset when you're not using it.
6. **Handset.** The receiver and transmitter.
7. **Receiver button.** Every phone has a small button you can depress to disconnect a phone call. Depending upon your style of phone, it may be located in the base or the receiver.
8. **Hang up.** Okay, when we use this term we want you to return the receiver to the base or place it in the position it is normally when not in use.
9. **The # (pound) and * (star).** Touchtone phones have two icons not found on rotary dial phones. The * is a button to the left of the "0" and the # is a button to the right.

If your phone is a rotary phone, don't panic or think you need to run out and buy a new phone (although we'd love it if you'd buy one from us). Most of the features in this booklet will work with your rotary telephone. We have also included instructions for your rotary phone.

Automatic Callback

Okay, you've tried to call an important number 10 times in the past two minutes and all you get is a busy signal. Annoying, isn't it. Now it's time to give your finger a rest and make your phone do the work. Follow the instructions below and your phone will automatically check the number you want to call. When the line is available to accept a call, your phone will call you and then call the number. Pretty slick, huh!

To Activate:

1. If you receive a busy signal, hang up or press and release the call disconnect button.
2. Lift the receiver.
3. Press *66 on your touchtone phone or dial 1166 on your rotary phone.
4. Listen for confirmation.
5. Hang up.
6. When the number you were trying to reach is free, you will hear a short distinctive ring.
7. Lift the receiver (there's no need to redial the number; it will begin ringing the moment you pick up the receiver).

To Deactivate:

1. Press *86 on your touchtone phone or dial 1186 on your rotary phone.

Things You Should Know

You may place and receive other calls while Busy Callback is activated

Busy Callback will check the line for up to 30 minutes or until your line and the line of the party your are trying to call are both free.

Automatic Recall

Let's say you race in the door with your arms full of groceries and your phone is ringing. You quickly set your bags down (being careful not to break the eggs) and reach for the phone just after it stops ringing. Rats, you missed the call. Don't worry, your phone's got you covered: it remembers the last number that called you and all you need to do is follow these instructions and it will tell you the telephone number.

To Activate:

1. Press *69 on your touchtone phone or dial 1169 on your rotary phone.
2. Press 1 and Automatic Recall will automatically call the last number that you called.

To Deactivate:

1. Press *89 on your touchtone phone or dial 1189 on your rotary phone.

Things You Should Know

If the last calling number is long distance or a number you cannot dial direct, you will either hear an announcement or a fast busy tone after you press "1".

If the number that just called you is busy, Automatic Recall will place your call next in line and alert you with a distinctive ring when the line is free.

If you have Call Waiting and do not answer a Call Waiting prompt during another phone call, Automatic Recall will get back to the caller for you.

Caller ID

Dinner's on the table and the phone rings. Your first thought is it is a pesky telemarketer so you won't answer it, but then you remember your doctor was going to call with the result of your blood tests. You want to talk to your doc but not the telemarketer so what do you do? You look at the display on your called ID box to see the name and phone number of the person calling you. You can see who is calling you BEFORE you answer the phone.



Caller ID Number Only - allows for the automatic delivery of a calling party's telephone number (including non published and non listed telephone numbers) to the called customer, after the first ring, but before the call is answered. The number is displayed on customer provided equipment.

Caller ID Name/Number - allows for the automatic delivery of a calling party's name and telephone number (including non published and non listed telephone numbers) to the called customer, after the first ring, but before the call is answered. The number is displayed on customer provided equipment.

Caller ID Per Call Blocking - allows a subscriber to block delivery of his/her name and number when calling someone with Caller ID capabilities. The activation code for this feature is *67 push-button or 1167 rotary. This feature is provided free of charge to all subscribers receiving telephone service from suitably equipped central offices.

Caller ID Per Line Blocking - provides a permanent indicator on a customer's line. Once block is established on the customer's line, the private status can be deactivated by the customer on a per call basis.

Caller ID Per Call Unblocking - allows a subscriber who has caller ID - Per Line Blocking to unblock delivery of his/her name and number when calling someone with Caller ID capabilities. The activation code for this feature is *82 or dial 1182 on you rotary phone. This feature is provided free of charge.

Anonymous Call Rejection

Ever since you subscribed to Caller ID you've been able to avoid talking to the obnoxious salesman whose selling a magical devise that turns water into gasoline. Last time, though, he pulled a new trick on you: he blocked his number so your caller ID displayed "Private" and you accidentally answered the phone.

Anonymous Call Rejection permits Caller ID subscribers to reject any incoming call marked "Private" (a call marked "Private" means the individual calling has used either Per Call Blocking or Per Line Blocking to intentionally prevent his/her caller identification information from being displayed.)

To Activate:

Since all blocked calls will be rejected automatically there is no need to activate the service on a per call basis.

1. Press *77 on your touchtone phone or dial 1177 on your rotary phone
2. Listen for confirmation. Hang up.

To Deactivate:

1. Press *87 on your touchtone phone or dial 1187 on your rotary phone.
2. Listen for confirmation tone. Hang up.

Things You Should Know

Anonymous Call Rejection routes calls to a standard announcement stating that you are not accepting calls from a private number.

ATC will not charge for Anonymous Call Rejection if the customer subscribes to Caller ID service.

Short Speed Dialing

Allows you to reach 8 frequently called numbers by dialing just one digit instead of the entire phone number.



To Use Short Speed Dialing

1. Decide on a code from 2 through 9 for each phone number.
2. Press *74 on your touchtone phone or dial 1174 on your rotary phone.
3. Listen for a second dial tone.
4. Press in your selected code, followed by the phone number. A tone indicates the number has been stored. Be sure to include 1+ the area code when dialing long distance numbers.
5. Press *78 on your touchtone phone or dial 1178 on your rotary phone to review the list.

Long Speed Dialing

Allows you to reach 30 frequently called numbers by dialing just two digits instead of the entire phone number.

To Use Long Speed Dialing

1. Decide on a code from 20 through 49 for each phone number.
2. Press *75 on your touchtone phone or dial 1175 on your rotary phone.
3. Press in your selected code, followed by the phone number. A tone indicates the number has been stored. Be sure to include 1 + the area code when dialing long distance numbers.
4. Press *79 on your touchtone phone or dial 1179 on your rotary phone to review the list.

Things You Should Know

Each number to be programmed into Speed Dialing can have up to 32 digits. To make a Speed Call, pick up the receiver and enter the code for the call you wish to make. After 4 seconds the call will be placed or press the key on a touchtone phone to place the call immediately.



Home Intercom

(also known as Revertive Call)

This feature provides distinctive ringing on all extensions of a line for revertive calls.

To Use Home Intercom

Lift the receiver, dial your own number, and follow instructions. (Hang up and allow the other party to answer). This is used for anyone who wants to reach someone within their own house or if they have an extension in the shop or garage. The distinctive ring identifies that it is an "internal" call (i.e. pick up the phone it's your wife calling).

Call Name & Number Suppression

There are times when anonymity is important. Call Name and Number Suppression allows you to prevent your name and number from being displayed on a Caller ID identifier unit. It is important to note that caller ID customers who receive your call will see the word "Private" displayed when you call. They are then free to accept or refuse your call.

Per Call Blocking

Blocks your name and number on a per call basis. To use, press *67 on your touchtone phone or dial 1167 on your rotary phone before you place the call. There is no charge to use Per Call Blocking and it is automatically on your line.

Line Blocking

This blocks your name and number on all the calls you make unless you unblock with *82 or dial 1182 on your rotary phone. Line Blocking is automatic once you have requested that it be added to your line. To remove blocking on just one call, press *82 on your touchtone phone or dial 1182 on your rotary phone. To use Call Unblock, press *82 or dial 1182 before you dial the number. This will allow your name and number to be displayed to a Caller ID customer on just that one call.



Warm Line

This feature will automatically place a call to a previously specified destination when your line stays off-hook for a specified period of time with no dialing taking place.

To Use Warm Line

The specified wait period is configurable by ATC in a range from 2 to 30 seconds. This may be a valuable option for sick, elderly or children. A sick or elderly person could have their line set up to dial 911 for an emergency. A mother could set up the phone to dial her work number for the children without having to dial the number.



User Transfer

This feature provides the subscriber the capability to redirect the call to another line. To transfer a call the subscriber must go on hook after dialing the third party, then the path is established between the remaining two parties.

To Use User Transfer

1. You receive or complete a call.
2. Momentarily press receiver button and receive second dial tone.
3. Dial the number of the second party. Second party answers. By flashing, you can switch between the two callers. This is called consultation hold.
4. Hang up and the transfer is complete. The first and second party stay connected.

Priority Call

With Priority Call, you will know who is calling before you even answer the phone. Simply specify the numbers (up to 10) that you would like to be able to identify before answering the phone. Then, whenever you receive a call from one of those numbers, your phone will have a distinctive ring.

To Activate:

1. Press *61 on your touchtone phone or dial 1161 on your rotary phone.
2. Listen for instructions.
3. Press or dial 3 to activate.

To Deactivate:

1. Press *61 on your touchtone phone or dial 1161 on your rotary phone.
2. Listen for instructions.
3. Press or dial 3 to deactivate.

Things You Should Know

If you have Call Waiting, you will hear a distinctive Call Waiting tone when Priority Call is calling your telephone number.

Call Trace

Call Trace is available on a per-call basis to all of our telephone subscribers.

With Call Trace you can receive assistance from ATC or your local police department if you receive harassing or obscene telephone calls. This service is available to most customers on a pay per use basis.

To Use Call Trace

1. Lift the receiver and press *57 on your touchtone phone or dial 1157 on your rotary phone immediately after hanging up from the call.
2. Follow the recorded instructions.
3. The telephone number of the caller will be recorded by ATC. Deterrent action can be taken by your local law enforcement agency. Normally it takes 3 successful traces before any deterrent action can be taken. The number of successful traces prior to deterrent action will be determined on a case by case basis by local law enforcement.
4. You will not be given the name or the telephone number of the person who called you.
5. The name and/or phone number will be given to your local police department only after receiving a case number from the police department.
6. If it becomes a life-threatening situation, contact the police immediately.

Things You Should Know

Not all calls can be traced from the local Central Office. The assistance of other Telephone Service Providers and Long Distance Companies can and will be utilized on a per case basis as deemed necessary. You will need to provide the exact time and date that the traced call(s) takes place to the law enforcement agency.

Call Waiting

Call Waiting allows you to accept another call while you are on the phone. If someone calls you when you are on the phone, you may choose one of these options.

A short tone signals that another person is trying to call when you are on the phone. You can put one call on hold while handling the second call, or alternate between the two.

To Use Call Waiting

1. When you hear a brief tone, quickly press and release the disconnect button on your phone. Answer the second call.
2. To return to the first call or alternate between calls, quickly press and release the disconnect button each time.
3. You may also answer the waiting call by hanging up and waiting for the phone to ring.
4. To cancel either call, simply hang up. When your phone rings again, you'll be connected with the person who's still on the line.
5. To cancel Call Waiting before or during one telephone call, press *70 on your touchtone phone or dial 1170 on your rotary phone before making your call. You will hear three short tones followed by a dial tone. Call Waiting will be automatically restored when you hang up.

If you also have Three-Way Calling, you can turn off Call Waiting during a call. Here's how:

1. Firmly depress and release the receiver button on your phone during your conversation.
2. Press *70 on your touchtone phone or dial 1170 on your rotary phone.
3. Press the receiver button again to continue your conversation without interruption. Call Waiting will not work until you hang up.

Call Waiting ID

Has all the benefits of Caller ID and it also lets you identify your Call Waiting Calls before you answer. Call Waiting ID required the use of a special display unit.

To Use Caller ID

1. Once your Call Waiting ID service is activated, just follow the instructions with your display unit to install and operate.
2. The Call Waiting section of these instructions provides more information on how to operate this service.

Distinctive Ringing/ Call Waiting

(Must have Priority Call and Call Waiting)

Distinctive Ringing/Call Waiting lets you know who the caller is by their call waiting tone, without interrupting your current call.

You choose the telephone numbers you want on your Distinctive Ringing/Call Waiting list. If you are waiting for a call from your doctor, you may quickly add the telephone number to your list. When your call arrives and you are on the phone, you will hear special Distinctive Ringing/Call Waiting Tones.

You may add to or delete from your Distinctive Ringing/Call Waiting list at any time by pressing *61 or dial 1161 on your rotary phone and following the recorded instructions.

Selective Call Acceptance

Selective Call Acceptance allows you to screen your incoming calls. If someone calls you that is not on your Selective Call Acceptance list, they will hear an announcement that the called party does not wish to receive the call. This is great for families who want to enjoy a quiet dinner together without being interrupted by those annoying sales calls.

There are times you may want only certain calls to reach you. Selective Call Acceptance gives you the opportunity to designate up to 10 phone numbers that would be accepted, all others would be rejected. Rejected calls would hear a recorded message letting them know your are not accepting calls.

To Activate:

1. Press *64 on your touchtone phone or dial 1164 on your rotary phone.
2. Listen for instructions.

To Deactivate:

1. Press *64 on your touchtone phone or dial 1164 on your rotary phone.
2. Listen for instructions.

Your Selective Call Acceptance numbers are:

1. _____

2. _____

3. _____

4. _____

5. _____

6. _____

7. _____

8. _____

9. _____

10. _____

Selective Call Rejection

Selective Call Rejection lets you choose up to 10 numbers you wish to have “rejected” or blocked. If a caller from your Selective Call Rejection list calls, they will hear a recorded announcement that the called party does not wish to receive the call. Now you can choose who you want to talk to and who you do not.

Whether it’s a prank call or simply someone you are not anxious to speak with, Selective Call Rejection greets callers with a recorded message letting them know you’re not accepting calls. You can prevent up to 10 numbers from getting through and even block a call without knowing the number.

To Activate:

1. Press *60 on your touchtone phone or dial 1160 on your rotary phone.
2. Listen for instructions.

To Deactivate:

1. Press *60 on your touchtone phone or dial 1160 on your rotary phone.
2. Listen for instructions.



Three Way Calling

Allows you to talk to two different people at the same time, to add a second person to your call, or to put one call on hold and make a second call. This feature can be used for both local and long distance calls.

To Use Three-Way Calling

1. Put your first call on hold by pushing, then releasing the disconnect button on your phone.
2. Wait for three brief tones and a dial tone. Make your second call.
3. When that person answers, firmly push then release the disconnect button to connect all three of you. You may talk privately with the second person before making the three-way connection.
4. If the third person's line is busy or there is no answer, push the disconnect button twice to return to the original call.
5. The first call will end when that person hangs up.
6. The second call will end when you push, then release the disconnect button.
7. Both calls will end when you hang up.



Teen Service

This service lets you know who the call is for before picking up the phone. With Teen Service, your regular phone line has two numbers, and each number rings with its own distinctive ringing pattern. With Teen Service, you will know in advance if the call is for you, or the children, a home business call or a fax.

Directory Number
Primary
Teen Ring #1

Ringing Pattern
Normal Ring
1 Short and 1 Long

Call Forwarding

Call Forwarding allows you to forward your calls to another number. It's great for anyone who doesn't want to miss important calls.

To Use Call Forwarding

1. Press *72 on your touchtone phone or dial 1172 on your rotary phone.
2. When you hear confirmation tones followed by a dial tone, dial the number where you want the call to go, listen for confirmation tone followed by a dial tone, then hang up. Call forwarding is activated.
3. Remove Call Forwarding by pressing *73 on your touchtone phone or dial 1173 on your rotary phone. Two quick tones followed by a dial tone means your calls are no longer being transferred.

Call Forwarding Don't Answer

(Not available with rotary dial)

Lets you have all calls forwarded to another number if not answered in a specified number of rings.

To use Call Forward Don't Answer

1. Press *92 to activate. After activating the feature two short tones will be heard and then a dial tone. The first digit pressed will indicate the desired number of rings before forwarding the call (1 through 9). Then enter the phone number you wish to have the calls forwarded to. (Remember: enter 1+ the area code for long distance numbers).
2. Press *93 to deactivate.

Call Forwarding Busy

(Not available with rotary dial)

Lets you have all calls (incoming or intra-group) forwarded to a predetermined alternate number when your number is busy.

To Activate:

1. Press *90 on your touchtone.
2. When you hear a second dial tone, dial the number where you want the call to go. Wait for the person to answer.
3. If the line is busy or no one answers, hang up and repeat steps 1 and 2. Two quick tones mean Call Forward Busy is working.

To Deactivate:

Deactivate Call Forwarding Busy by pressing *91 on your touchtone phone.

Selective Call Forwarding

Selective Call Forwarding allows you to forward only those important calls to another location. Those incoming calls not on your Selective Call Forwarding list will be treated as any other call. Now you will never miss that vital call when you're not at home.

Selective Call Forwarding allows you to program 10 specified telephone numbers that will be forwarded to the location of their choice. Only the 10 specified numbers will be forwarded.

To Activate:

1. Press *63 on your touchtone phone or dial 1163 on your rotary phone.
2. Listen for instructions.

To Deactivate:

1. Press *63 on your touchtone phone or dial 1163 on your rotary phone.
2. Listen for instructions.

Other ATC Services

ATC offers our customers one source for your telecommunication, information and entertainment services. Please check our website, www.atcnet.net, or give us a call for more information on these services.

Cellular

We offer local, regional, and national plans for home and businesses. We also offer pre-pay, and pay-as-you-go plans. Visit our website, www.atcnet.net for more information on plans, rates, coverage and more!

- Free Roaming
- Free Incoming Minutes
- Free Nationwide Long Distance
- Free Nights & Weekends starting at 7:00 p.m.
- A variety of phones, accessories and features

Internet

Whether you are in need of dial-up, high-speed DSL or wireless, we have a plan and price that will get you on the World Wide Web. We also offer web mail, and filters for email, virus and spam.

- Dial Up
- DSL
- Wireless
- Email & Virus filters

Long Distance

We offer several basic in-state and out-of-state long distance plans for any time of the day, evening, night, and week-end calling periods. Please give our business office a call to learn more about how you can save money with our latest plans!

e-Billing

Check your monthly bill and pay online with e-Billing. More information is available on our website: www.atcnet.net

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Cable TV Channel Line Up

Our Arco, Mackay and Malad customers can enjoy the best in TV entertainment. Give us a call for more information on plans and rates.

ATC TV ARCO Channel Line Up			
#	STATION	SHORT	TYPE
2	Quality Value Convenience	QVC	<i>Shopping</i>
3	KIDK CBS	KIDK	<i>Local</i>
4	TBS Superstation	TBS	<i>Local Super</i>
5	KSL NBC	KSL	<i>Local</i>
6	KPVI NBC	KPVI	<i>Local</i>
7	The Weather Channel	TWC	<i>Weather</i>
8	KIFI ABC	KIFI	<i>Local</i>
9	FOX	FOX	<i>Local</i>
10	KISU PBS	KISU	<i>Local</i>
11	KBYU PBS	KBYU	<i>Local</i>
12	The Learning Channel	TLC	<i>Educational & Learning</i>
13	Home & Garden TV	HGTV	<i>Educational & Learning</i>
14	KJZZ	KJZZ	<i>Local</i>
15	NFL Network	NFL	<i>Sports</i>
16	Discovery Channel	DISC	<i>Educational & Learning</i>
17	The History Channel	HIST	<i>Educational & Learning</i>
18	The Great American Country	GAC	<i>Music TV</i>
19	Video Hits-One	VH1	<i>Music TV</i>
20	Home Box Office*	HBO	<i>Premium Movie*</i>
21	Cinemax*	CMX	<i>Premium Movie*</i>
22	Animal Planet	ANIML	<i>Educational & Learning</i>
23	The Travel Channel	TRAV	<i>Travel</i>
24	ESPN	ESPN	<i>Sports</i>
25	ESPN2	ESPN2	<i>Sports</i>
26	Fox Sports Rocky Mountain	FOXRM	<i>Sports</i>
27	Comedy Central	CMDY	<i>Lifestyle & Entertainment</i>
28	Speed	SPEED	<i>Lifestyle & Entertainment</i>
29	Golf Channel	GOLF	<i>Sports</i>

#	STATION	SHORT	TYPE
30	Outdoor	Outdoor	<i>Public Interest</i>
31	The Disney Channel	DISNE	<i>Family</i>
32	NICK	NICK	<i>Family</i>
33	Cartoon Network	TOON	<i>Family</i>
34	Boomerang	Boomerang	<i>Family</i>
35	Family	FAMILY	<i>Family</i>
36	TVLand	LAND	<i>Family</i>
37	Hallmark	Hallmark	<i>Lifestyle & Entertainment</i>
38	A&E	A&E	<i>Family</i>
39	Lifetime	Lifetime	<i>Family</i>
40	FX	FX	<i>Lifestyle & Entertainment</i>
41	WGN Superstation (Chicago)	WGN	<i>Local Super</i>
42	Turner Network TV	TNT	<i>Lifestyle & Entertainment</i>
43	USA Network	USA	<i>Lifestyle & Entertainment</i>
44	BRAVO	BRAVO	<i>Lifestyle & Entertainment</i>
45	Spike TV (Formerly TNN)	SPIKE	<i>Lifestyle & Entertainment</i>
46	SciFi Channel	SCIFI	<i>Lifestyle & Entertainment</i>
47	Turner Classic Movies	TCM	<i>Movie</i>
48	Cable News Network	CNN	<i>News info</i>
49	Fox News	FOX NEWS	<i>News info</i>
50	CNBC	CNBC	<i>News info</i>
51	Headline News Network	HNN	<i>News info</i>
52	MSNBC	MSNBC	<i>News info</i>
53	MTV	MTV	<i>Music Video</i>
54	C-SPAN	C-SPAN	<i>Public Interest</i>
55	INSP	INSP	<i>Local</i>
56	Comedy Central	CMDY	<i>Lifestyle & Entertainment</i>
57	Country Music Television	CMT	<i>Music TV</i>

* Additional Fees Apply for this Channel

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ATC TV MACKAY Channel Line Up

#	STATION	SHORT	TYPE
2	Quality Value Convenience	QVC	<i>Shopping</i>
3	KIDK CBS	KIDK	<i>Local</i>
4	TBS Superstation	TBS	<i>Local Super</i>
5	KSL NBC	KSL	<i>Local</i>
6	KPVI NBC	KPVI	<i>Local</i>
7	The Weather Channel	TWC	<i>Weather</i>
8	KIFI ABC	KIFI	<i>Local</i>
9	FOX	FOX	<i>Local</i>
10	KISU PBS	KISU	<i>Local</i>
11	KBYU PBS	KBYU	<i>Local</i>
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#	STATION	SHORT	TYPE
33	Cartoon Network	TOON	<i>Family</i>
34	Boomerang	Boomerang	<i>Family</i>
35	Family	FAMILY	<i>Family</i>
36	TVLand	LAND	<i>Family</i>
37	Hallmark	Hallmark	<i>Lifestyle & Entertainment</i>
38	A&E	A&E	<i>Family</i>
39	Lifetime	Lifetime	<i>Family</i>
40	FX	FX	<i>Lifestyle & Entertainment</i>
41	WGN Superstation (Chicago)	WGN	<i>Local Super</i>
42	Turner Network TV	TNT	<i>Lifestyle & Entertainment</i>
43	USA Network	USA	<i>Lifestyle & Entertainment</i>
44	BRAVO	BRAVO	<i>Lifestyle & Entertainment</i>
45	Spike TV (Formerly TNN)	SPIKE	<i>Lifestyle & Entertainment</i>
46	SciFi Channel	SCIFI	<i>Lifestyle & Entertainment</i>
47	Turner Classic Movies	TCM	<i>Movie</i>
48	Cable News Network	CNN	<i>News info</i>
49	Fox News	FOX NEWS	<i>News info</i>
50	CNBC	CNBC	<i>News info</i>
51	Headline News Network	HNN	<i>News info</i>
52	MSNBC	MSNBC	<i>News info</i>
53	C-SPAN	C-SPAN	<i>Public Interest</i>
55	MTV	MTV	<i>Music Video</i>
59	INSP	INSP	<i>Local</i>
* Additional Fees Apply for this Channel			

USER & REFERENCE GUIDE

ATC TV MALAD Channel Line Up			
#	STATION	SHORT	TYPE
2	KUTV CBS	KUTV	<i>Local</i>
3	KIDK CBS	KIDK	<i>Local</i>
4	KTVX ABC	KTVX	<i>Local</i>
5	KSL NBC	KSL	<i>Local</i>
6	KPVI NBC	KPVI	<i>Local</i>
8	KIFI ABC	KIFI	<i>Local</i>
9	WGN Superstation (Chicago)	WGN	<i>Local Super</i>
10	KISU PBS	KISU	<i>Local</i>
11	KBYU PBS	KBYU	<i>Local</i>
12	WB-30	WB30	<i>Local</i>
13	FOX	KSTU	<i>Local</i>
14	KHZZ IND	KJZZ	<i>Local</i>
17	Mountain West Sports	MNTNWEST	<i>Sports</i>
18	Fox News	Fox News	<i>News Info</i>
19	Cable News Network	CNN	<i>News Info</i>
20	Home Box Office*	HBO	<i>Premium Movie*</i>
21	Cinemax*	CMX	<i>Premium Movie*</i>
22	Lifetime	Lifetime	<i>Family</i>
23	Quality Value Convenience	QVC	<i>Shopping</i>
24	C-SPAN	CSPAN	<i>Public Interest</i>
26	ESPN	ESPN	<i>Sports</i>
27	ESPN2	ESPN2	<i>Sports</i>
28	NFL Network	NFL	<i>Sports</i>
29	FOX Sports Rocky Mountain	FOXRM	<i>Sports</i>
30	Turner Network TV	TNT	<i>Lifestyle & Entertainment</i>
31	TBS Superstation	TBS	<i>Local Super</i>
32	A&E	A&E	<i>Family</i>
33	The History Channel	HIST	<i>Educational & Learning</i>
36	Family	Family	<i>Family</i>
37	The Disney Channel	DISNE	<i>Family</i>

#	STATION	SHORT	TYPE
39	TVLand	TVLAND	<i>Family</i>
40	Discovery Channel	DISC	<i>Educational & Learning</i>
42	Home & Garden TV	HGTV	<i>Educational & Learning</i>
43	Music Television	MTV	<i>Music TV</i>
45	Video Hits - One	VH1	<i>Music TV</i>
46	Country Music TV	CMT	<i>Music TV</i>
47	USA Network	YSA	<i>Lifestyle & Entertainment</i>
50	Comedy Central	CMDY	<i>Lifestyle & Entertainment</i>
58	Turner Classic Movies	TCM	<i>Movie</i>
64	Outdoor Life	OLN	<i>Public Interest</i>
66	Spike TV (Formerly TNN)	SPIKE	<i>Lifestyle & Entertainment</i>
70	CNBC	CNBC	<i>News Info</i>
* Additional Fees Apply for this Channel			

CONDITIONS

1. Advanced Custom Calling Features are available only to those subscribers who are served from a Central Office equipped to provide such service.
2. Certain Advanced Custom Calling Features are not available with party line service.
3. Calling Number Deliver, Blocking and Anonymous Caller Rejection require an additional piece of Customer Provided Equipment (CPE) to fully activate features.
4. Selective Call Forwarding, Selective Call Rejection, Selective Call Acceptance and Distinctive Ringing provide customers with four different options for treating incoming calls. Each feature is capable of holding a list of up to 12 directory numbers that should receive screening treatment. Once a customer has programmed the list and turned on the feature, the switch will screen each incoming call and direct the call to the treatment specified by the feature.
5. For those Advanced Custom Calling Features billed on a per usage basis excluding Call Trace, a maximum amount as listed in the price list will be billed once the per usage charges reach or exceed the maximum.
6. From time to time, ATC Communications may offer special promotions to its customers. These offerings will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service. These offerings may be limited to certain dates and locations, and will be for limited periods. When such offering is made, the Idaho Public Utilities Commission will be notified and a copy of the offering notice will be provided to them.

OBLIGATION OF THE COMPANY

1. Limitation of Obligation with Respect to Privacy Concerns

The Company shall be held harmless by the subscriber in cases where the subscriber's telephone number is transmitted via the Caller ID CLASS Feature to another subscriber who subscribes to that service, and the subscriber has not blocked the transmission of his telephone number.

2. Obligation of the Subscriber

Under no circumstances should any subscriber to the Caller ID Advanced Custom Calling Feature use telephone numbers delivered to him/her for the purposes of marketing any service, or for the sale of those numbers to any interested party. Permitted uses of the number information received through the Caller ID services include: billing and collection, routing, screening, and completion of the originating subscriber's call or transaction, or for services directly related to the originating subscriber's call or transaction.

Caller ID information can be used only to market goods and services to existing customers, and only to market goods and services to existing customers that are directly related to those the existing customer already uses.

Notification of illegal procedures having been given herein, the company shall be held harmless by all parties in cases where subscribers of the Company use this information in an unauthorized manner, as described above.

Quick Reference Guide

Feature	Activate	Deactivate
Anonymous Call Rejection	*77 (1177 Rotary)	*87 (1187 Rotary)
Automatic Call Back	*66 (1166 Rotary)	*86 (1186 Rotary)
Automatic Recall	*69 (1169 Rotary)	*89 (1189 Rotary)
Call Forwarding	*72 (1172 Rotary)	*73 (1173 Rotary)
Selective Call Forwarding	*63 (1163 Rotary)	*63 (1163 Rotary)
Caller ID Per Call Blocking	*67 (1167 Rotary)	
Caller ID Per Call Unblocking	*82 (1182 Rotary)	
Call Trace	*57 (1157 Rotary)	
Cancell Call Waiting	*70 (1170 Rotary)	
Distinctive Ringing/ Call Waiting	*61 (1161 Rotary)	*61 (1161 Rotary)
Selective Call Acceptance	*64 (1163 Rotary)	*64 (1164 Rotary)
Selective Call Rejection	*60 (1160 Rotary)	*60 (1160 Rotary)
Three Way Calling	Hookswitch flash	

Contact Information

The following email addresses are provided for your convenience.

For general questions or information.	atc@atcnet.net
For questions concerning your statement.	juliel@atcnet.net
For any technical questions concerning your connection.	support@atcnet.net
For information regarding DSL.	dsl@atcnet.net
For any suggestions or comments regarding our newsletter.	newsletter@atcnet.net
For comments concerning the web site.	webmaster@atcnet.net

To contact us, you may call the following numbers toll free from your local calling area.

ATC Communications ATCnet.net 225 West North Street Albion, Idaho 83311	
Albion, Almo, Elba, Malta and Raft River	208 673-5335
Arco, Howe, Moore and Mackay	208 527-3249
Malad and Holbrook	208 766-2882
Idaho Falls, Pocatello and Surrounding Area	208 527-3249
FAX	208 673-6200

Contact Information

To contact us, you may call the following numbers toll free from your local calling area.

ATC Long Distance 225 West North Street Albion, Idaho 83311	
Albion, Almo, Elba, Malta and Raft River	208 673-1111
Arco, Howe, Moore and Mackay	208 527-1111
Malad and Holbrook	208 766-1111
Idaho Falls, Pocatello and Surrounding Area	208 527-1111
Or Toll Free Dial	1-877-454-4247
FAX	208 673-6200

To Contact Technical Support:

Albion, Almo, Elba, Malta and Raft River	208 673-1100
Arco, Howe, Moore and Mackay	208 527-1100
Malad and Holbrook	208 766-1100
Idaho Falls, Pocatello and Surrounding Area	208 527-1100

ATC Communications 225 West North Street Albion, Idaho 83311 Telephone 208 673-5335 FAX 208 673-6200	ATC Communications 97 North Main Malad, Idaho 83252 Telephone 208 766-2882
ATC Communications 205 Era Avenue Arco, Idaho 83213 Telephone 208 527-3249	ATC Long Distance 225 West North Street Albion, Idaho 83311 Telephone 208 673-1111 FAX 208 673-6200



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